

Important information regarding: Turkey Military Coup

Issued: 16 July 2016

Background

Early this morning, armed forces seized control of Turkish government buildings and state broadcasters. Shortly afterwards, the military declared martial law throughout the country and all airports were closed.

<http://smartraveller.gov.au/Crisis/Pages/Turkey-Coup-Reports.aspx>

Current Situation

The situation is very fluid and changing rapidly. There have been reports of gunfire and large scale military operations in the streets. Martial law has been declared, with the military advising everyone to remain in their homes.

If you are in Turkey, we recommend that you stay indoors and avoid large gatherings. You should pay close attention to local media and follow any and all instructions provided by local authorities; contact your travel services provider if you are due to travel soon.

Policy Coverage

Military insurrection is a general exclusion on all our policies therefore claims for any costs (including medical costs) incurred as a result of these events are excluded.

General exclusions

We will not pay for:

"...Claims arising as a result of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power..."

If you are due to depart Australia for Turkey, we recommend that you contact your airline as soon as possible to ascertain whether your travel plans are affected.

Contact us

If you are overseas and require travel or medical assistance, please contact our 24 hour Emergency Assistance team on +61 (2) 8907 5584.

If you have any further enquiries please contact our Customer Service team on 1300 135 640 between 8.00am and 7.00pm Monday to Friday (AEDT).