

## Important Information Regarding: Pakistan Airspace Closure

**Issued: 28 February 2019**

It has been reported in the media that on 27 February 2019 multiple warplanes were shot down in the region of Kashmir with both Pakistan and India launching airstrikes after simmering tensions between the two nations escalated in recent days.

Commercial airlines have been forced to divert flights away from the region, with Pakistan closing its airspace resulting in numerous flights being suspended, impacting travel in and out of the subcontinent as well as flights to and from Europe.

The Department of Foreign Affairs and Trade (DFAT) has urged Australians not to visit areas near the India-Pakistan border, advising against all travel to the region due to the very high risk.

We urge you to please pay close attention to the local media and emergency services, including the DFAT smart traveller website.

Please be advised your travel insurance Product Disclosure Statement (PDS) includes certain terms, conditions, limits, and exclusions. In particular, there are policy exclusions that apply to claims arising due to an act of a foreign enemy, military power or hostilities. Further, certain sections of the policy specifically exclude claims arising directly or indirectly from an act of terrorism or the perceived threat of an act of terrorism.

If you have any further enquiries, please contact our Customer Service team on 1300 135 640 between 8am and 7pm Monday to Friday (AEDT)